

Business Study of Planning Department

Hong Kong

**Client:**

Business Service and Promotion
Unit, Financial Secretary's Office,
HKSAR Government

Completion Date:

1999

Service Provided:

Enhancement of Management
Capability (in joint venture with GML
Consulting Ltd.)

The assignment required the review of the Planning Department, with a focus on systems, procedures and practices aimed at increasing the department's business and user friendliness. It involved facilitating a number of group problem solving workshops and an investigation of electronic lodgment of development plans.